



OTTAWA Jazz FESTIVAL

2022 Ticket Policies – TD Ottawa Jazz Festival

Passes

All passes are transferrable (from day to day)

Gold, Bronze and Youth Passes (25 & under) allow entry to all concerts on the TD Main Stage (Confederation Park), OLG (Marion Dewar Plaza), and National Arts Centre (NAC) Concerts (admission to the NAC Concerts are by priority seating, first Single Tickets, then Gold Passes, followed by Bronze and Youth Passes), and Late Night Jamming.

Single Day Tickets allow entry to all outdoor concerts (no admission to indoor concerts)

Platinum Single Day Ticket – Includes guaranteed seating in a reserved section at the front and centre of the TD Main Stage (Confederation Park), and general admission to all other outdoor concerts

Regular and Youth Single Day Tickets – General admission to all outdoor concerts

Concerts Under the Stars Series - TD Main Stage 9:00 PM (90-minute set)

After Dark Series – OLG Stage, 10:30 PM (75 – 90-minute set)

Indoor Venue (National Arts Centre, 1 Elgin St.)

National Arts Centre (NAC), Fourth Stage, 5:00PM, 7:00PM & 9:00PM

National Arts Centre (NAC), Azrieli Studio, 7:00PM & 9:00PM

Entrance to indoor concerts (NAC) is based on availability; while we can't guarantee all pass holders will get in, a certain number of pass holders will get in to the limited number of seats held for pass holders.

The seating priority for indoor concerts in the National Arts Centre will be given in the following order:

1. Single Ticket Holders (customers who purchased a ticket for that specific show)
2. Gold Pass Holders
3. Bronze and Youth Pass Holders, Media and Guest Passes

Single Ticket Holders, and Pass Holders must arrive 15 minutes in advance to queue. Priority is given in the following order: Single Tickets, Gold Passes, followed by Bronze and Youth Passes.

Latecomers to Indoor Concerts

Late comers will be admitted at a suitable break in the performance.

Late Night Jamming: Lord Elgin Hotel, Grill 41, 100 Elgin Street

Late Night Jamming will happen each night from Friday, June 24 to Sunday, July 3.. Late Night Jamming starts at 10:30PM. The location is Grill 41 at the Lord Elgin Hotel.

General Policies

Children

Children 12 and under are free for outdoor shows including the TD Main Stage (Confederation Park), and OLG (Marion Dewar Plaza). Youth aged 13-25 can purchase a Youth ticket.

Children under the age of 12 require a ticket/pass for all indoor shows (National Arts Centre) and admission to the Platinum Section (Platinum ticket required) and Gold Circle Tent (Gold Pass required).

Outside Alcohol

Outside Alcohol is not permitted to ANY concerts at the Jazz Festival. This includes Marion Dewar Plaza and Confederation Park.

Weather

All Performances will go on rain or shine. Please dress appropriately for the weather.

Parking

The Festival does not have a designated parking area. There are underground parking lots conveniently located at City Hall, the National Arts Centre, and the Rideau Centre. There are also street level parking lots in the area.

Free Concerts

There are free concerts during the day at 12:00 PM on the OLG, at 4:00 PM at Queen St Fare (170 Queen St.), as well as on Canada Day (when every show is free).

Dogs

Guide and service dogs (as well as other service animals) are permitted on site however pets are not permitted.

Accessibility

People with disabilities are welcome to attend our event. Both the TD Main Stage at Confederation Park and the OLG Stage at Marion Dewar Plaza are conveniently accessible:

Marion Dewar Plaza and Confederation Park are both barrier free environments equally accessible to both disabled and enabled patrons, therefore, there will not be a designated seating area.

Each disabled patron requiring special assistance is entitled to an additional entry for their attendant. Their attendant will be given a wristband upon entry to the park, which will allow them access.

For Para-Transpo drop offs, the most convenient access is at the Drill Hall, off of Queen Elizabeth Drive and is closest to the OLG Stage.

Accessible Washrooms are located at both Marion Dewar Plaza and Confederation Park.

Collapsible lawn chairs are permitted throughout Marion Dewar Plaza and we encourage those who may have difficulty standing for long periods to bring them. Lawn chair rentals are available at the Merchandise tent (close to the box office tent) for \$5 with a \$15 deposit.

If you have any other questions, please don't hesitate to contact us:

Email: contact@ottawajazzfestival.com

Phone: 613-241-2633

Website: www.ottawajazzfestival.com

We hope you enjoy the Festival!